## General terms and conditions of the company Rdeča oranža d.o.o. and the use of websites owned by them

## **Acceptance of conditions**

By checking the box "I agree with the general terms and conditions", completing the data and clicking on the "Finish Purchase" button irrevocably I am ordering a ticket to attend a **practical seminar with FELIX BEILHARZ** according to the number of tickets I marked during the purchase. I also fully agree that the organizer of the event, Rdeča Oranža d.o.o., Titova cesta 2a, 2000 Maribor, registration number: 6152066000 (hereinafter referred to as the manager of personal data / provider) the following personal information: my name, surname, e-mail address and telephone / mobile number is processed for direct marketing purposes, statistical processing, research making, sending offers, promotional materials, greeting cards, magazines, various prize campaigns and invitations to events, communication, day-to-day marketing research, adapting the offer, segmenting and implementing other types of market and business analyzes and other purposes.

Persons listed on the application form have the right to access their personal data and the right to contact the organizer at the addresses indicated on the application form and in these general terms and conditions if they wish to view, correct, modify or update their personal data in the database organizer. The organizer is obliged within 15 days to adequately prevent the use of personal data in order to analyze subscribers, marketing research and to present Rdeča Oranža d.o.o. (unsubscribe from notifications), and inform the person who requested it within the next 5 days. The costs of all actions in this connection are borne by the organizer.

At the same time, I certify and declare that I am duly aware of my right to view, copy, copy, update, correct, block and delete personal data relating to me in accordance with the provisions of Articles 29, 30, 31, 32 and 33 Of the Personal Data Protection Act (ZVOP-1-UPB1) - Official Gazette of the Republic of Slovenia, no. 94/2007. I also declare that the data controller has informed me that the data transmission is free. The collected data will not be transmitted to third parties. Users wishing to unsubscribe from receiving newsletters can opt-out on a link in e-news on a voluntary basis.

### **General Informations**

The general terms and conditions govern the procedure for check-in and cancellation of an event before the event is carried out, the protection of personal data and the execution of events. General Terms and Conditions of the company Rdeča Oranža d.o.o. (hereinafter: general conditions) refer to all events (seminars, workshops, conferences and other events of educational and / or informative nature - hereinafter: events) and educational programs (audio and video educational programs, on-line educational programs, texts, transparencies and other educational materials in any format - hereinafter: Educational programs) organized by Red Oranz doo (hereinafter: the organizer).

The general terms and conditions apply and apply to all events and participants alike unless otherwise specified by the organizer in the context of the application for an event. The general terms and conditions are an integral part of each application form for each event, regardless of the format of the application for the event (in writing, through a website, by fax or by other means showing the person and event to which that person has applied). Any person who subscribes to an event fully, irrevocably and unconditionally accepts these general terms. The general terms and conditions are in the form of a legal notice in each valid version published on the organizer's

website (http://www.oranza.si) and may change from time to time. At the time of signing up for a particular agreement, the general terms and conditions that are published at this time are available at https://felixbeilharz.galaxing.net/ (see foot of the website).

## **Applications and Payment of the Registration fee**

Registration for the event is done by completing the application form in printed form, online application form on the website or via e-mail info@galaxing.net. Instructions for payment and the date of payment for each event (including payment options) will be received by all applicants upon registration at the e-mail address indicated on the application form.

## **Cancellation of the Application**

The organizer reserves the right to reject each application or waive without explanation. This also applies if a customer has already paid money. In this case, the organizer returns the money. Customers cancellation is possible only in written form, sent by email to info@galaxing.net. Oral cancellations transmitted by telephone are not accepted by the organizer.

# Cancellation of the Event Registration without the Obligation to pay the Registration fee

If you do not have to fill in an application form containing the general terms and conditions for the event, the following general terms of cancellation of the application for the event apply: The deadline for a written cancellation without the obligation to pay the fee is 7 days before the date of the event published in the event program. In the event of a later cancellation of the application, the organizer will charge you the full fee.

In order to register for certain events, it is necessary to fill in the application form, which is equipped with the special conditions of business that apply to the event and define the possibilities of cancellation of the application for the event, without payment of the registration fee or partial obligation to pay the fee. The conditions of business that need to be signed by signing up for the event are fully and completely determined by the possibility of canceling the application, including its absence unless otherwise stated in the terms of business. The organizer reserves the right to refuse the declared and refund the already paid amount (for example, because of the excess number of seats sold).

#### **Event Price**

The price of the event is the same as is currently advertised on the event's website. The price of the event may change, which is also recorded on the event's website. Price can apply, for example until a certain date, then changes (increases or decreases), which is also recorded on the event's website. All prices are exclusive of VAT.

## **Contents of Events and Educational Programs**

The contents of lectures and materials on individual events and the content of other educational programs (including on-line educational programs, audio, and video programs) express exclusively the views of authors/lecturers, and not necessarily the organizations in which they are employees or organizers. In no case are Rdeča Oranža d.o.o., its employees or subcontractors responsible for any damages (indirect, direct or consequential) based on the information of this website or information obtained on individual events or other Educational programs.

## **Statement of Responsibility**

The organizer uses the statements or other claims of the participants in relation to their sale, earnings or other results achieved by the participants of the events and the Educational programs. These statements or other claims do not mean that you or others will achieve similar results. Earnings and results that participants have achieved in the past do not necessarily predict the benefits and results they will achieve in the future. The organizer is not responsible, neither legally nor materially nor financially for the arrival, departure and time spent by the buyer at the event. The organizer is not responsible for any possible damage or possible disposal of the property during the presence at the event.

#### **Data Protection**

The organizer ensures a high level of protection of personal data and undertakes to carefully maintain and use all received personal data specified in the application form or received through forms on this and other websites, with the sole purpose of analyzing data on event participants, for marketing research and for presentation of products and services Rdeča Oranža d. o. o., and will not forward them to third parties without the consent of the individual data subjects.

## Terms of use of copyrighted content

Rdeča Oranža d.o.o. reserves the right to make mistakes on all its websites, both in image and text work, and does not assume responsibility for them. All information, graphics and program elements in the widest sense (texts, sketches, photographs, video content, etc.) contained on the organizer's web pages are the author's work and, therefore, with the creation in a legally permissible context, they are subject to copyright protection or other forms protection of intellectual property. Users may use published content exclusively for personal and non-commercial purposes only. It is permitted for each individual user to use the published content exclusively in one single copy.

Documents and content published on these websites must in no case be copied, copied, reproduced or otherwise disseminated for commercial purposes. The documents and contents published on the organizer's website may, exceptionally, be reproduced solely for non-commercial purposes, with all information on authors and source and warnings about the protection of copyright or other rights. Such a product and all other products or the services that may be advertised with it must, as these websites, be completely free and accessible to everyone under the same conditions and without additional restrictions.

Everyone, who wants to publish only part of the content or s/he wants to publish it under different conditions, s/he must obtain prior written permission from the author or authors. If these conditions are not fulfilled, according to the Copyright and Related Rights Act of the Republic of Slovenia, copying of copyright content of these websites is not permitted. Registration, signing up and viewing the contents of the web pages https://felixbeilharz.galaxing.net/ (see the General Terms and Conditions page) means automatically accepting these terms. Date of publishing the latest version of the conditions: 08. 01. 2019

## 100% satisfaction guarantee

If you are not satisfied with the content of the seminar, we will refund your money. We will reimburse your money in case you define the information you received that was not of good quality, accurate, and/or did not arise from the practice of the lecturers. And you were not happy with them. How do you get the refunded money? Simple. At the end of the event, (personally) go to the organizer and ask for a refund form. In the form, enter why you were not satisfied, which information was not high quality, accurate, and you are not satisfied with them. If you fill out the form according to the instructions, you will receive your money reimbursed.